

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	04-05-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	04-05-2026 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Agriculture And Farmers Welfare
विभाग का नाम/Department Name	Department Of Agricultural Research And Education (dare)
संगठन का नाम/Organisation Name	Indian Council Of Agricultural Research (icar)
कार्यालय का नाम/Office Name	Icar- Indian Institute Of Soybean Research, Indore
कुल मात्रा/Total Quantity	65
वस्तु श्रेणी /Item Category	Gas Check-up Pressure Testing , Full Gas Charging , Nitrogen Pressure Testing , Internal Leakage Repair , Water Leakage Repair , Drain Pipe Replacement , Insulation Refixing , Copper Condenser Coil Split , Copper Condenser Coil Window , Copper Cooling Coil Split , Cooling Coil Repair , New Compressor , Replacement Compressor OLD , PCB Repair Inverter , PCB Repair Non-Inverter , PCB Replacement Universal with Remote , Capacitor , Contactor , Sensor Transformer Fuse Replacement , Fan Motor , Blower Motor , Motor Bearing Change Noise adjustment , Swing flap Motor Blade replacement , New AC Installation , AC Uninstallation , Outdoor Indoor Reinstallation , Copper Piping with insulation and wire , Foam Jet Deep AC Service , Lite Ac Service , Anti-rust Spray External Cleaning , Visiting or Inspection Charge
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	Repairing of Air Conditioner
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Annual Maintenance service-AIR CONDITIONER, Hiring of Air Conditioners and Desert Coolers - Monthly Based, Hiring of Air Conditioners and Desert Coolers - Event Based, ANNUAL MAINTENANCE SERVICE FOR Centralised air conditioning system, Operation And Maintenance Of HVAC System (Heating, Ventilation And Air Conditioning System), Operation And Maintenance Of Electro-Mechanical Installations, Operation And Maintenance Of Fire Alarm System, Hiring of Bulk Air Handling Unit, Refilling of Industrial Gases in Cylinders, Hiring of Air Ambulance Service (Long Term Services)

बिड विवरण/Bid Details	
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> Precision Air Conditioner Split Air Conditioner, Wall Mount Type (V3) ISI Marked to IS 1391 (Part 2)
बीओक्यू शीर्षक /BOQ Title	Rate Contract for Repairing Service of Air Conditioner
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	4 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	<p>Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Compliance of BoQ specification and supporting document</p> <p>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer</p>
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	10 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid

बिड विवरण/Bid Details	
प्राथमिक उत्पाद श्रेणी/Primary product category	Lite Ac Service
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a) ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Director

Icar- National Soybean Research Institute, Indore, Department of Agricultural Research and Education (DARE), Indian Council of Agricultural Research (ICAR), Ministry of Agriculture and Farmers Welfare (Dr. K.h. Singh)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमएसई के लिए सक्षम प्राधिकारी का विवरण:/Details of the Competent Authority for MSE

सक्षम प्राधिकारी का नाम/Name of Competent Authority	Dr K. H. Singh
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सक्षम प्राधिकारी का पदनाम/Designation of Competent Authority	Director
सक्षम प्राधिकारी का कार्यालय/विभाग/प्रभाग/Office / Department / Division of Competent Authority	National Soybean Research Institute , Indore
सीए अनुमोदन संख्या/CA Approval Number	I(21)/2020-21/Adm
सक्षम प्राधिकारी अनुमोदन तिथि/Competent Authority Approval Date	02-11-2022
सक्षम प्राधिकारी द्वारा प्रदान की गई स्वीकृति का संक्षिप्त विवरण//Brief Description of the Approval Granted by Competent Authority	It is not feasible for the Institute to give purchase preference to MSE firms keeping in view the nature of work defined in the contract and the technical evaluation criteria defined in the bid.

Competent Authority Approval for not opting Micro and Small Enterprises Preference : [View Document](#)

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Gas Check-up Pressure Testing

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

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Full Gas Charging

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Nitrogen Pressure Testing

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Internal Leakage Repair

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Water Leakage Repair

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Water Leakage Repair

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Drain Pipe Replacement

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Insulation Refixing

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Copper Condenser Coil Split

तकनीकी विशिष्टियाँ /Technical Specifications

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Copper Condenser Coil Split

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Copper Condenser Coil Split

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Copper Condenser Coil Split

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Copper Condenser Coil Window

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Copper Condenser Coil Window

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Copper Condenser Coil Window

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Copper Condenser Coil Window

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1	Ravi Shanker Kumar	452001,Central Store, ICAR- Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore- 452001(M.P.).	1	30

Copper Cooling Coil Split

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क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR- Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore- 452001(M.P.).	1	30

Copper Cooling Coil Split

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Copper Cooling Coil Split

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Copper Cooling Coil Split

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Cooling Coil Repair

तकनीकी विशिष्टियाँ /Technical Specifications

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

New Compressor

तकनीकी विशिष्टियाँ /Technical Specifications

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

New Compressor

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

New Compressor

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

New Compressor

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Replacement Compressor OLD

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Replacement Compressor OLD

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Replacement Compressor OLD

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Replacement Compressor OLD

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

PCB Repair Inverter

तकनीकी विशिष्टियाँ /Technical Specifications

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

PCB Repair Non-Inverter

तकनीकी विशिष्टियाँ /Technical Specifications

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

PCB Replacement Universal With Remote

तकनीकी विशिष्टियाँ /Technical Specifications

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Capacitor

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Contactor

तकनीकी विशिष्टियाँ /Technical Specifications

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Sensor Transfomer Fuse Replacement

तकनीकी विशिष्टियाँ /Technical Specifications

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Fan Motor

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Fan Motor

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Fan Motor

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Fan Motor

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Blower Motor

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Motor Bearing Chenge Noise Adustment

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

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1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Swing Flap Motor Blade Replacement

तकनीकी विशिष्टियाँ /Technical Specifications

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New AC Installation

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
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New AC Installation

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New AC Installation

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New AC Installation

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

AC Uninstallation

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

AC Uninstallation

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
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AC Uninstallation

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AC Uninstallation

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Outdoor Indoor Reinstallation

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Copper Piping With Insulation And Wire

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
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Foam Jet Deep AC Service

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
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Lite Ac Service

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Anti-rust Spray External Cleaning

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

Visiting Or Inspection Charge

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ravi Shanker Kumar	452001,Central Store, ICAR-Indian Institute of Soybean Research, Khandwa Road, Near Crystal I.T. Park, Indore-452001(M.P.).	1	30

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

SPECIAL TERMS AND CONDITIONS (STC)

1. Preamble

All Annual Maintenance Contract (AMC) of Air conditioners placed through GeM shall be governed by the following set of Terms and Conditions

2. Stakeholders

The main stakeholders associated with this STC are the **Service Provider**

and the **Buyer (ICAR-NSRI, Indore)**. The responsibilities and obligations of the stakeholders have been outlined in this document, encompassing payment terms and penalties in case of non-adherence. It is assumed that all stakeholders have read and understood the same before signing.

3. Scope

Annual Maintenance Contract Service shall mean and include repair, replacement, and upkeep of the Air Conditioners installed at the Buyer's premises (ICAR-NSRI, Indore), without any extra cost and expenses to the Buyer. The contract shall be on a comprehensive basis.

4. Buyer Obligations (ICAR-NSRI, Indore)

- **4.1 Details of ACs:** The Specific Scope covers the details regarding the Air Conditioners (type, model, technology, cooling capacity, location, vintage, refrigerant type, etc.) as explicitly listed in **Annexure 1**.
- **4.2 Coordination:** The Buyer shall nominate a Nodal officer/engineer in-charge to coordinate with the Service Provider.
- **4.3 Site Access:** The Buyer Department shall ensure that the Service Provider gets the required access to locations/areas/rooms for providing services at the ICAR-NSRI campus.
- **4.4 Approvals:** The Scope including specific activities/work requirements related to the AMC shall be provided by the Buyer with the approval of the competent Authority at the time of bidding.
- **4.5 Site Layout:** If needed, a complete layout of the site/building where ACs are installed may be provided after the placement of the contract.
- **4.6 Statutory Compliance:** The Buyer must ensure that the service provider complies with Rule 144(xi) of General Financial Rules (GFR), 2017, and the product supplied must comply with Make in India guidelines of DPIIT.

5. Service Provider Obligations

- **5.1 Site Visit:** The Service Provider may depute a suitable team to visit the ICAR-NSRI Indore site before bidding to fully understand the job. Site visits shall be entirely at the service provider's own cost.
- **5.2 Authorized Personnel:** The SP shall depute OEM Authorized Service Engineers/technically competent engineers along with skilled helpers.
- **5.3 Cleanliness & Alterations:** The SP shall not demolish, remove, or alter structures. The SP shall clean/dispose of all debris accumulated due to servicing.
- **5.4 Reporting:** The SP shall report to the designated nodal officer about the performance of the ACs as and when required.
- **5.5 Genuine Spares:** The SP shall undertake to arrange genuine spare parts. If major spares are not available in stock, they must be arranged within seven days.
- **5.6 Confidentiality:** The SP shall maintain the confidentiality of any information related to the ACs and take appropriate measures regarding personnel engaged.
- **5.7 Commencement:** The service shall be commenced within a maxi

mum of 15 days (Two weeks) of the award of the contract.

- **5.8 Handover Report:** On award, the SP will prepare a report regarding taking over the ACs. It is the SP's responsibility to make the ACs work satisfactorily and hand them over in working condition on expiry of the contract. Any damage due to improper maintenance shall be rectified without extra cost.
- **5.9 Register:** The SP shall maintain a register indicating details of equipment being maintained and room/place details.
- **5.11 Working Hours:** No work will be undertaken on closed holidays and beyond office hours except by prior approval/direction of the Buyer.
- **5.12 Complaint Registration:** The SP shall have the facility to enable user departments to register complaints via telephone or E-mail. Proper records must be maintained.
- **5.13 Tools & Instruments:** The SP shall ensure the availability of suitable instruments/tools for their service Engineers.
- **5.15 Routine Services (Dry/Wet) Scope:** Includes cleaning of filters, dust cleaning by water/blower/cloth, checking/tightening screws and electrical contacts, and replacing defective parts.
- **5.17 Manpower Deployment:** The SP may ensure appropriate deployment of manpower as per the need of the Department.
- **5.18 Industry Standards:** Maintenance shall be as per industry standards/manuals. Replaced parts will be of the same make and functional capability as originally available.
- **5.19 Verification of Parts:** The SP is responsible for the verification of new parts by the nodal officer before fitting. Removed parts must be handed over to the Buyer.
- **5.20 Consumables:** All consumable articles/materials required for cleaning and maintenance will be provided by the SP at no extra charge.
- **5.21 Post-Repair Certification:** After repair, a certificate regarding equipment working condition must be obtained from the concerned indenter.
- **5.22 Warranty on Parts and Service: The Service Provider shall provide a minimum warranty of 3 months for any replaced part from the date of replacement/repair. Additionally, if a repair or service is carried out by the Service Provider and the same issue/fault arises in the same AC unit within the next 3 months, the Service Provider must rectify the issue completely free of cost. No payment shall be made by the Buyer for such repeated rectification work or replacement.**
- **5.23 Response Time:** Complaints involving no part replacement must be attended to within 24 hours. Complaints requiring spare part changes must be resolved within 2 days. If not resolved within 2 days, the Buyer reserves the right to get it repaired from another agency and recover the cost from the SP.
- **5.24 Conduct & Identity:** The SP must ensure resources conduct themselves appropriately within the ICAR-NSRI premises. Proper identity cards and uniforms must be provided. In case of theft by resources, the cost of the article shall be recovered from the SP alongside legal action. Resources are on the rolls of the SP and have no claim for benefits from the Buyer department.

- **5.25 Work Authorization / Approval: For any breakdown maintenance involving repair, servicing, or replacement of parts, the Service Provider must ensure that a formal work order or written approval is issued by the ICAR-NSRI Administration or the designated Officer before proceeding with the rectification. The Service Provider shall commence the required work only after receiving this official authorization**

6. Payment Terms

- The contract is based on a Unit rate (in Rs.) **inclusive of all taxes, including GST.**
- Payment will be made to the Service provider on monthly basis (if services are satisfactory) on submission of the bill after deducting penalty amounts, if any.
- Enhancement or decrease of taxes, duties, or prices of components, etc., will not affect the rates during the entire period of contract; no difference shall be paid or claimed as a result of the above.

7. Penalties and Termination

The Service Provider shall be responsible for faithful compliance with the terms and conditions. In case of non-compliance, a penalty per default will be imposed as per the SLA. Non-delivery of service in time, not starting work in time, violation of laws, committing fraud, etc. will be considered a major default, liable for immediate contract termination without further notice.

- A penalty will be imposed if the resolution/maintenance involving part replacement is delayed above 2 days.
- If the SP is not able to turn up for calls, the Buyer can avail services from a local technician and deduct the incurred amount from the SP's bill.

4. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

ICAR UNIT-IISR
payable at
INDORE

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

5. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

ICAR UNIT-IISR
Account No.
1476201051710
IFSC Code
CNRB0001476
Bank Name
CANARA BANK

Branch address

NAVLAKHA BRANCH, INDORE

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

6. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

7. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

8. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 1 year before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

9. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

10. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

11. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

12. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

अस्वीकरण/**Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All

representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions.](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---